



BEDROCK
QUARTZ

COUNTERTOP PURCHASING GUIDE



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BEFORE YOU BEGIN

From day one, with Bedrock Quartz, we strive to make the process as easy as possible, from selecting material to understanding fabrication and installation; we've got you covered. To get started and to ensure a smooth installation, follow the steps of this guide.

You'll be asked the following when you meet with one of our Stone Consultants:

- What areas are you working on?
- Are you considering a more traditional or modern style?
- Are you collaborating with other service professionals like designers, cabinet makers, plumbers, etc.?
- Will you be reusing or removing existing cabinets, appliances, and sinks? If these items are reused, who is responsible for removing them?

ESTIMATE

To get started on your estimate, we will need:

- Material selection
- Edge selection
- Sink, faucet, and tile selection if applicable
- Cabinet plan or rough counter sketch in inches, indicating sinks, appliances, walls, etc.



Please review the estimate and layout in detail for accuracy. **Last-minute changes can slow down your project and affect cost.**



The estimate may change based on final measurements, material selection, and edge choice.

One of our Bedrock Quartz Stone Specialists will be happy to come visit your home and collect measurements for you.



Customer Action Required



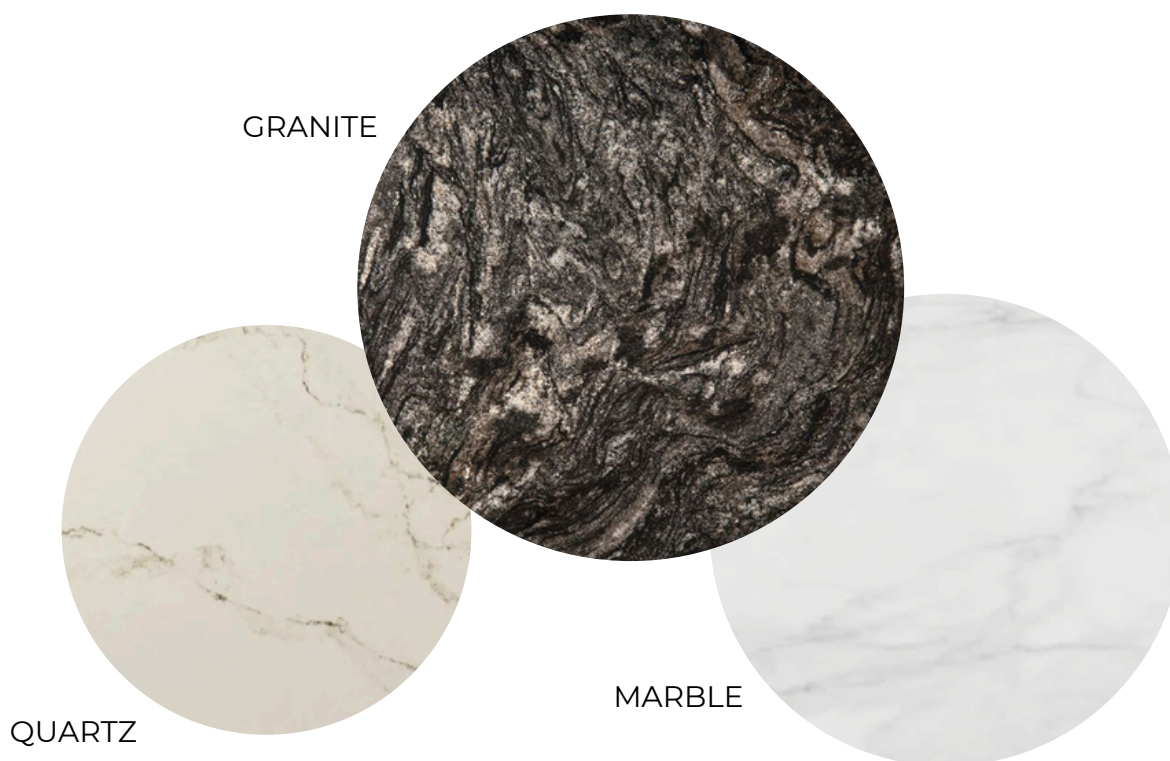
Can Impact Cost

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SELECTING YOUR MATERIAL

Selecting the appropriate material is arguably the most challenging step in the purchasing process. Bedrock Quartz has curated an extensive, in-stock inventory at competitive prices. Alternatively, you have the flexibility to choose materials from your preferred vendors, or we can provide a list of local material suppliers. To expedite the process, it helps if you have paint, flooring, and cabinet samples to facilitate decision-making. And if you're unsure, your Bedrock Quartz sales consultant can help you decide.



CHOOSING FROM A SAMPLE

Bedrock Quartz's stock colors typically exhibit greater uniformity and consistency in their hues. Nevertheless, it's important to note that stone samples represent the product and display only the type of material found within that specific range of stone. **Color variation in stone is typical and an exact match to samples cannot be guaranteed.**

LABOR AND MATERIAL COSTS

- Labor costs required to handle, fabricate, and install slabs are around 60 to 80% of the project cost.

- Most labor costs will remain the same regardless of the material you choose.
- Opting for exotic and porcelain materials may escalate expenses due to shipping, quarrying, rarity, and the country of origin. Moreover, using rare materials might pose challenges regarding workability and durability compared to the stone options available in the Bedrock Quartz in-stock selection.
- **Typically, the greater the pattern in the material, the higher the cost.**

PURCHASING A SLAB

Slab materials are priced in two ways:

- By the square foot - You pay for what you use
- By the Slab - This is any custom slab you select from a slab yard

While our Square Foot Stock Program is generally the most budget-friendly and simple option, we are happy to work with materials you select from other slab suppliers. Regardless of whether we stock it, we look forward to updating your project with the stone that will fulfill your vision.

TWO TYPES OF SLAB MATERIALS

- Natural or quarried stone is cut, sliced, and polished from the mountain. Examples include Granite, Quartzite, Marble, Travertine, and Soapstone.
- Man-made stone is processed in a factory. Examples include Engineered Stone (Quartz) and Porcelain Slab.

TYPES OF SLAB MATERIAL FINISHES

- Polished is the most common type of finish because it's easy to clean and maintain.
- Honed has a matte finish and does not reflect light as well.
- Leathered has a unique, textured finish.

GRANITE & QUARTZITE

- Granite is the most common natural stone used for countertops, followed by quartzite.
- The average slab size is 115" x 70" but will vary from color to color.
- Granite comes in many different types, each composed of different natural materials and properties.
- Granite will have varying levels of maintenance and discoloration/staining susceptibility.

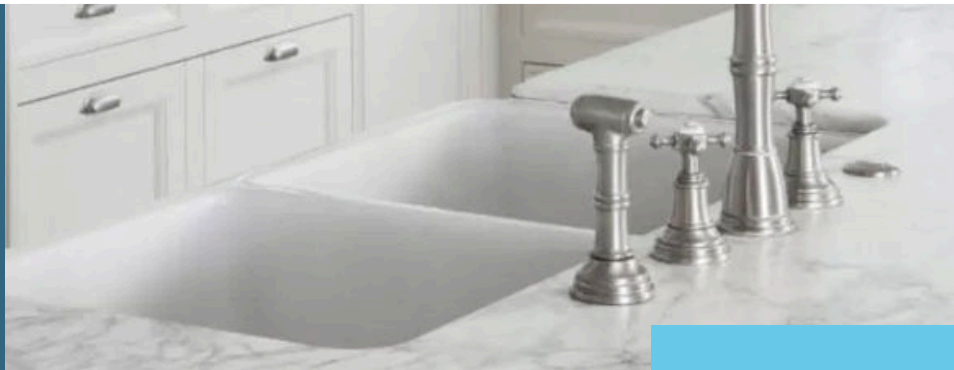
- Granite is scratch-resistant and has an extremely hard surface.
- Granite is heat resistant and unlikely to burn or scorch. However, thermal shock or cracks may occur if the countertop is subject to extreme temperature changes, so we recommend the use of heat-resistant pads or trivets for added protection.
- Every natural stone possesses distinct characteristics, including variations in background color, distribution of veining, and veining patterns. Fissures and pitting are inherent attributes in granite and should be viewed as natural occurrences rather than defects. Importantly, these features do not impact the performance of granite.
- Quartzite is dense and harder than most granites, offering unique aesthetics.

QUARTZ



- Quartz is very popular, with many colors often imitating natural stone.
- Quartz is made of approximately 93% stone aggregates and 7% polyester resin by weight and is pressed into slabs.
- Seams and shading variation may be more visible with Quartz products than with other products.
- Quartz is not UV stable and will fade with direct sunlight and should not be used.

MARBLE



- Marble has a unique color and appearance.
- Marble proves to be an excellent option for backsplashes and areas with lower foot traffic that aren't heavily involved in food preparation.
- Marble can be used in a kitchen; however, the likelihood of marble staining and scratching is much greater than with granite.

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CHOOSING YOUR DESIGN

MATERIAL THICKNESS AND EDGE PROFILES

Granite, Marble, Quartz, and Quartzite typically come in two thicknesses: 2cm (3/4") or 3cm (1 1/4"), with 3cm being our most popular.



Select your preferred edge style and consider how it will fit in relation to your chosen design.

2CM AND 3CM EDGE PROFILES



Mitered



2 cm Flat



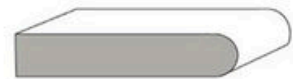
3 cm Flat



3 cm Waterfall



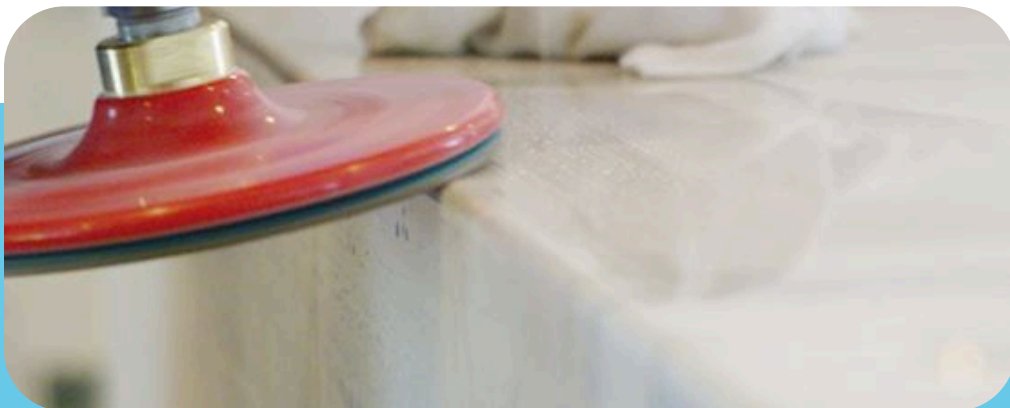
3 cm Demi



3 cm Bullnose



3 cm Ogee



CORNERS



Would you like your outside corners square or round?

You'll find that square corners offer a more modern look while round is softer.



Square Corner



Round Corner

OUTSIDE AND INSIDE CORNERS

We provide a standard 3" radius for all interior corners.

The inside and outside corners will be square if a mitered edge is selected.



OVERHANGS AND BRACING

To prevent tipping or breaking, overhangs can only be 1/3 of the overall countertop depth without additional supports. For example, if your countertop is 36" deep, the overhang is limited to 12" without brackets or corbels, regardless of the material selected.

- 3 cm natural stone can have an overhang of up to 10" without additional support.
- 3 cm engineered stone can have an overhang of up to 15" without additional support.
- 2 cm engineered stone can have an overhang of up to 12" without additional support.
- A standard overhang is 1 1/2" from the front of the cabinet and 1" on the sides.

APPLIANCES

Bedrock Quartz Stone Consultants cannot assess the appropriateness of particular fixtures or appliances, with the exception of sinks and faucets purchased from Bedrock Quartz. Nevertheless, we are committed to collaborating with you, your supplier, or your designer to assess whether the sizes and characteristics of the components align with your project.



Bedrock Quartz employees are not allowed to move appliances. Please have all appliances moved out of the installation area to avoid damage before our installation team arrives.



Please provide the make, model numbers, and spec sheet of appliances like cooktops or slide-in stoves that need to be cut into the counter.



Drop-in cooktops will need to be on-site at the time of template as they will be dry fit at the time of installation. **Failure to have these on-site will result in an additional trip charge.**



A Slide-In range or cooktop with front-facing controls typically needs a filler piece of counter material behind it and may require notching the front of the counter. **This kind of appliance will need to be on-site at the time of install.**

Freestanding ranges, featuring controls on the back typically need a 30-inch opening, and their sides will have a polished finish. These ranges are not required to be on-site.

Newer dishwashers will attach to the sides of the cabinet. If Bedrock Quartz handles the tear-out of your old countertops, we will install a metal bracket that spans a 24" dishwasher opening if necessary.



Slide-in with filler

Granite runs between wall and range



Drop-in cooktop



Slide-in without back or filler



Freestanding Range

SINKS

Bedrock Quartz stocks a variety of high-quality under-mount sinks, both stainless steel and composite. See showrooms or www.bedrockquartz.com for details.



We'll need to know your model if you are supplying sinks. They must be on-site during the template appointment. For farm-style sinks, it's essential to place them within the cabinet box, aligning the top of the sink flush with the top of the cabinets at the time of template. **Custom sinks may incur an extra drafting fee.**

- Undermount sinks are mounted underneath the polished countertop material.
- Dual Mount sinks are NOT recommended to be undermounted.



Choose your style of sink:

- Blanco brand Granite Composite sinks offered by Bedrock Quartz have many color options and are known for being high quality, hard, smooth, and antibacterial. They are also easy to clean and resistant to scratches and stains.
- Porcelain or porcelain-coated cast iron is very common with farm-style sinks.
- Stainless Steel sinks from Bedrock Quartz are durable and economically priced.



Granite Composite



Porcelain Farmhouse



Stainless Steel

FAUCETS AND FAUCET HOLES



Prior to template, please provide the faucet model number, specify the number of faucet holes needed, and indicate their placement in conjunction with the selected sinks.

- The standard size for a faucet hole is 1 3/8". Please let us know if you need an air switch for a garbage disposal on an island.

Bedrock Quartz offers Gerber faucets with a variety of designs to match your tastes. Gerber products provide exceptional performance, are made to last with a fantastic warranty, and have been a trusted choice of professional plumbers for decades.

BACKSPLASH



4" Backsplash



Tile Backsplash



Full Height Slab Material

PLUMBING AND ELECTRICAL

- You will need to disconnect your sinks, disposals, and faucets before we can remove your old tops and install your new countertops. Bedrock Quartz can arrange for one of our experienced plumbers to do this work.
- If you select a full splash, we must remove the faceplates and pull the electrical outlets from the wall. **If any outlets need to be moved, you must arrange for an electrician to install them in their new position prior to your template appointment.**

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APPROVING YOUR LAYOUT

APPROVE SLAB LAYOUT

One of the service options Bedrock Quartz offers is that you can view your layout before fabrication when you buy by the slab.

- When purchasing by the sq. ft., our staff will determine the slabs and layout used.
- A digital rendering of your project is available if you select that option, whether you choose to use Bedrock's Stock Program colors or select your slab from a third party.
- Our skilled programmers can generate an A or B option for you to approve, or you can sit with one of our programmers to design your countertop layout at our West Jordan factory.



JOINT PLACEMENT

- Our professionals determine joint placement to match industry standards.
- We will ensure that joints are placed in the best location for structural integrity and aesthetic value. Joints may vary from 1/16" to 1/8" and be visible to the eye and touch.
- **Some materials may experience shade variations where two pieces come together due to natural variations in materials.**
- We do not place joints in the middle of sinks. The exceptions of joint placement in sinks would be a farm style or apron front sink that does not require countertop material in the front. The placement of a joint in a cooktop and over-mount sink is acceptable.
- We reserve the right to use multiple seams based on slab yield and material availability.
- Bedrock Quartz reserves the right to add a joint to pieces that are wall-to-wall based on, but not limited to, restricted access, the overall length of the piece, material durability, and cutouts.

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FINALIZING YOUR ORDER



Before template:

- All estimates, layouts, and material waivers must be signed and returned to us before templating.
- **A 100% deposit is required before the job is scheduled.** Payment of the deposit is considered an agreement to the proposal.
- Please ensure that the templater has clear access to areas to be measured.
- All cabinet work must be attached, in a permanent position, leveled, and secured. Any brackets must be installed on the cabinetry.
- Any alterations required to cabinets or substructure must be completed before templating.
- Cabinets that sit on the countertops must be removed before template/install and reinstalled at least 24 hours **after** new countertops have been installed.
- Make/model numbers for faucets, cooktops, and slide-in ranges (controls on front and filler counter in back) have been provided to Bedrock Quartz **before** templating.



Customer-supplied sinks and cooktops must be on site.

- If a farm-style sink is used, the cabinet must be built or modified by the cabinet maker before measuring can be done. The top of the sink must be flush with the top of the cabinets.
- The faucets and faucet holes and the placement of each hole to be drilled are determined and verified on the sales order.



A Return Trip Charge will be assessed for items not on-site at time of template.





Holes drilled at the time of installation will incur an extra charge.

- Newer dishwashers will attach to the sides of the cabinet, not at the top. If Bedrock Quartz handles the tear-out of your old countertops, we will install a metal bracket that spans a 24" dishwasher opening if necessary. Remember to discuss this option with your salesperson.



Prior to template:

- Clear off counters so the templators can accurately measure counters and walls.
- In some cases, like with existing tile countertops, removing the counters before the measuring process is best. Usually, laminate can be measured with the existing counters in place.
- Mirrors mounted above backsplashes or countertops are the responsibility of the homeowner or builder. Existing mirrors are to be removed before the installation of the backsplash. Mirrors will only be reinstalled after the marble/granite installation is complete. We are not responsible for damaged mirrors not removed before field measuring or installation.
- All appliance garages (storage areas) must be removed before field measurements.



If you choose to cancel your job and the material has already been cut, no refund will be issued. If your project has been templated but not cut, Bedrock Quartz will retain \$350 of the deposit and any restocking or return fees.

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SCHEDULING YOUR JOB

FILE REVIEW & SCHEDULING TEAMS

Once everything is completed for your order, your project will be submitted to our File Review Team, who will review everything for accuracy. Next, our Scheduling Department will contact you to confirm the earliest date your project can be scheduled for templating.



For any scheduling questions, please contact the scheduling department at 801-282-3322.



7 **bq** TEMPLATING YOUR SPACE

Your templating specialist will measure and electronically create the final CAD (Computer Assisted Drawing) for production.

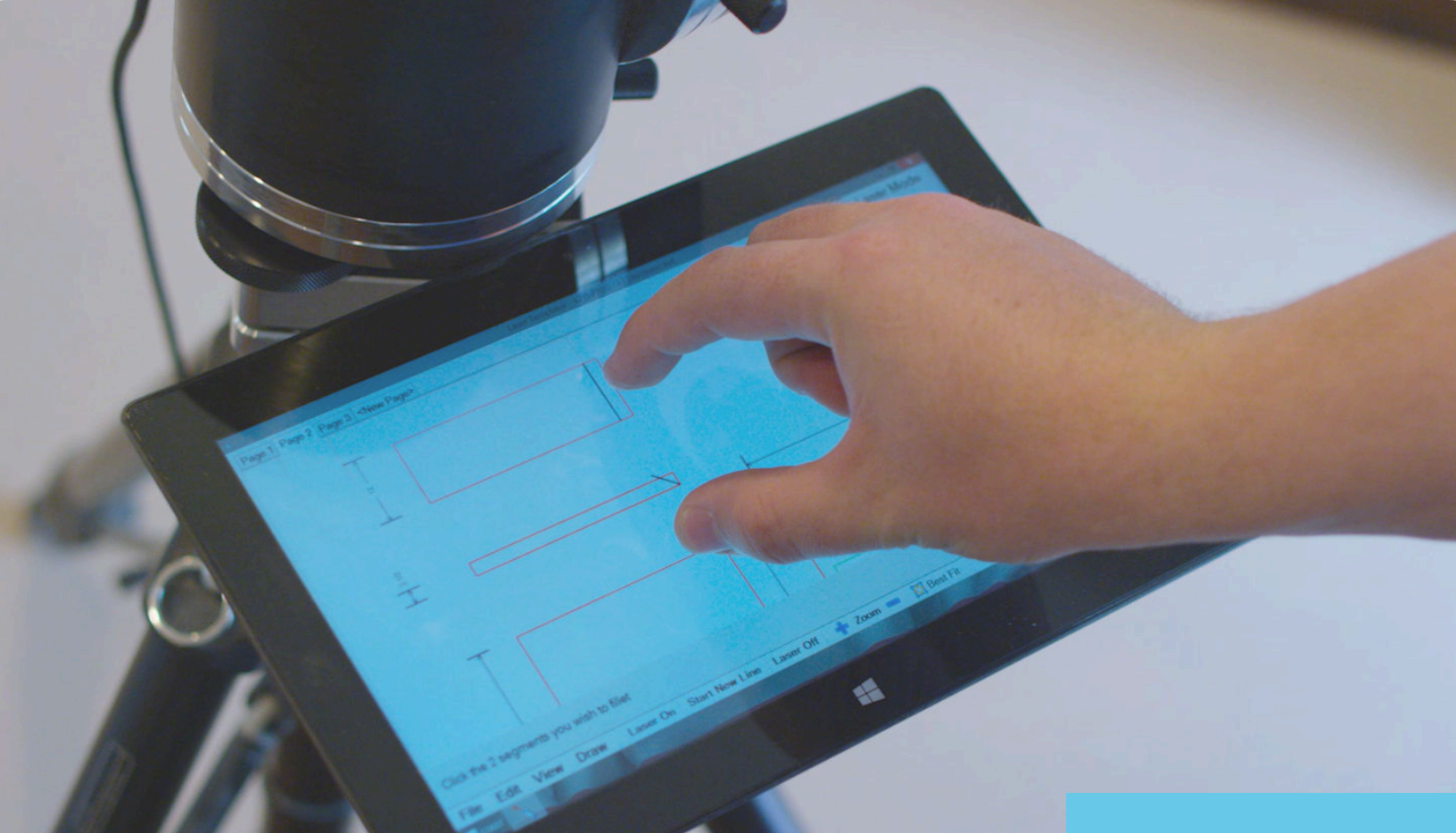
To provide the best processing time possible, we aim to fabricate your job as soon as possible after our templators have field measured. This is why it is imperative that ALL decisions be made and information provided before your templater arrives at the job site.

Template appointments can last anywhere from 1 to 3 hours, depending on the job size. The following activities will need to be completed while they are on-site:

 **Please have someone familiar with the job requirements available either in person or via phone for questions during the appointment.**

- Make sure all items from step 5 are complete before this visit.
- Model numbers for sinks, faucets, cooktops, etc., will be verified.
- Cast iron or farm-sink-style locations will be recorded.
- Cabinet measurements/locations will be recorded.
- A digital template will be taken of the cabinets and walls that will come in contact with the tops/splash.
- Photos will be taken to verify the information.





Incomplete items below at the time of template could delay your install date:

- The job is not ready for measurement, i.e., cabinets are not secure, or the job site is not accessible.
- Measurements with an increase greater than two sq. ft. may require a new sales order.
- A new layout may be required if you purchase material by the slab.
- Missing items on site (owner-provided sinks or cooktop).
- Decision changes (edges, colors, faucet, splash, etc.)
- Additional design answers needed from our production team or installers, like piece sizes or joint placement, etc.)

THE DAY AFTER TEMPLATE

- If no additional information is required and there is no change to the estimate, the Template Review Department will send you another sale order confirmation.
- If any additional approvals or information are needed, they will be resolved/approved by your Stone Specialist.
- An installation date will only be assigned after ALL information is received and verified.

 If the material is not in stock (even sinks and faucets purchased by Bedrock Quartz), the completion date will not be assigned until the material arrives at our facility and any necessary layout approvals are received.

 **No changes can be made after a job has been approved for production.**

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YOUR INSTALL DATE

REMEMBER THE FOLLOWING

- Natural and engineered stone is heavy! Please have a clear pathway to the installation area.
- Please schedule other trades, flooring, paint, concrete, etc, so they are not scheduled to be there at the same time as the countertop install. If other trades prevent the installation, the job must be rescheduled, and a return trip fee will be added to the final bill.
- On occasion, stone may need to be cut, ground, or polished on site, creating a layer of dust. We will do everything possible to contain the dust; however, homeowners should be aware that there will be dust. Adults and children with respiratory illnesses (asthma, COPD, etc.) should not be at the site on the day of installation.
- The installation process requires epoxies and/or other resins which produce a strong odor. We recommend that windows be open during this process. Be prepared for inclement weather or hot weather (sweaters in the winter, fans in the summer).
- In order to properly install sinks, it is not uncommon for cabinets to be cut or modified at the time of installation.
- All plumbing, gas, and electrical connections must be disconnected by the installation date. Once the installation is complete, countertops will require a mandatory setting time of overnight, but optimally should be allowed to set for 24 hours before reconnecting utilities or installing any fixtures. Bedrock Quartz will mount sinks and drill faucet holes. You are responsible for scheduling a licensed professional to reconnect fixtures and utilities.
- To ensure your satisfaction, our installation team will walk through your project with you on-site while you inspect our work. We will answer any questions and resolve any issues while we are on your project so that you can begin enjoying your new countertops as soon as possible. We will ask you to sign a Certificate of Completion (COC) stating that you are satisfied with your installation before we leave your project.



REMODEL



Children or animals underfoot puts them at risk! We ask on the day of the installation your animals be kenneled and, if possible, arrange for your children to be with a caregiver.

- Remove any loose rugs from the floor and ensure floor surfaces are dry.
- Remove decorative and other unnecessary items from the work area.

We recommend waiting 48 hours before preparing food on your countertops to ensure that sealant is fully absorbed and cured.

SERVICE HOURS

Bedrock Quartz service hours are between 9 AM to 6 PM Monday - Friday and 10 AM to 4 PM Saturdays.



Thank you for choosing

